Transaction

- ZPAA076
- SWBP
- PA40



LOA - Workers' Compensation

See Change Record at end of document for updates to this BPP.

Trigger:

There is a need to process a Leave of Absence for one of the reasons listed in the Business Process Procedure Overview section.

Business Process Procedure Overview:

Leave of Absence (Workers' Comp) – used when an employee is out of work due to injury on the job.

Workers' Compensation Reasons

- **12 WC 7 day waiting period** employee waiting period before workers' compensation benefits begins effective date will be the 1st day out of work. (Optional)
- 13 WC Leave of Absence w/supplement employee is removed from work by the treating physician and has opted to exhaust available leave according to the OSHR WC Supplemental Leave Schedule. This is effective the 8th day of absence.
- **14 WC Leave of Absence** employee is placed on Workers' Compensation Leave. This is effective 8th day of absence; employee is not using supplemental leave.
- 15 WC Salary Continuation Pay employee is listed in NCGS §143-166.13 is placed on Workers' Compensation leave with Salary Continuation pay for up to two (2) years from date employee is unable to work either a partial or full day. Injury is result from or arises out of episode of violence, resistance, or due to other special hazards that occur while eligible person is performing official duties. Authorized treating physician has removed employee from work or injury related work restrictions cannot be accommodated by employer. TPA investigation/OSHR review/agency approval required. (See NCGS §143-166.14)
- 17 WC Continuation Pay for Teachers Only employee works in any educational institution supported by and under control of the State placed on Workers' Compensation leave with Salary Continuation pay for up to 1 year from date employee is unable to work either a partial or full day. Injury is due to "episode of violence". Authorized treating physician has removed employee from work or injury related work restrictions cannot be accommodated by employer. TPA investigation/agency approval required. (See NCGS §115C-338)

Workers' Compensation Information

When the 7 days of the waiting period are consecutive

The day the injury occurred is not counted as part of the 7-day waiting period. You may or may not include the weekends (see Weekend section below).

When the 7 days of the waiting period are not consecutive

If an employee takes the 7 days waiting period on non-consecutive days, you may enter several LOA Actions but are not required to do so. The WC 7-day waiting period begins with the first day missed after the day of the accident (employees are paid in full the day of the accident regardless of what time

Title: LOA – Workers' Compensation
Transaction: ZPAA076 / SBWP / PA40

they went out). The 7 days can be consecutive or non-consecutive. When an employee is out on consecutive days for the 7-day waiting period, you count calendar days (which includes the weekends). If the employee is out a partial day with lost wages, you count that as one whole day. You would not count doctor's appointments or treatments for the accident as absences because employees are paid as if they worked for reasonable time and travel to the doctor. The determining factor for counting days is lost wages.

When to include weekends in the 7 day waiting period

If the doctor's Work Status note takes the employee out of work on Friday and indicates the employee can return to work on Monday, you count the weekend as part of the 7-day waiting period. However, if the employee gets hurt early in the week, but is back at work on Friday, then out again on Monday, you do not count the weekend.

On the 8th day out of work

If the employee is still out of work after the 7-day waiting period, you will create a new LOA Action on the 8th day using the applicable WC reason.

Benefits (Employee is not using approved leave.)

Agency Specific Benefits

• Each agency is responsible for administering these plans according to their agency process.

NC Flex Plans

- Will terminate in the OSC HR/Payroll system.
- Will end the last day of the month premiums were paid.
- Employees can continue these benefits plans while on LOA by paying the NC Flex vendors directly.
- Premiums will not be deducted from WC payments.
- Employees who do not continue these plans while on a LOA without Pay may have waiting periods and/or Evidence of Insurability (EOI) upon benefits reinstatement. See the NC Flex HBR Administrative Manual for further details.

State Health Plan

- Employer contribution will continue as long as the employee is on WC and has not been separated from employment.
- Employees on LOA WC are responsible for sending any dependent premiums and/or any employee only costs to BEST Shared Services. If premiums are not received each month, their coverage will be reduced to the 70/30 Plan. Their next opportunity for any changes will be at the next Annual Enrollment. If the employee has dependent coverage and they do not send BEST premiums payments, BEST Benefits will delimit dependent coverage and enroll the employee in Employee Only coverage.
- Premiums will not be deducted from WC payments. Premiums can be deducted from leave exhausted under the OSHR WC Supplemental Leave Schedule and any Injury Leave (A/A 9685) exhausted

LOA Checklist

- PA20 Display
 - IT0000 Actions
 - View employee's Action history to ensure correct action is being entered and former actions have been entered appropriately.
 - Verify eligibility for requested leave
- CATS_DA verify that time has been entered, released and approved. Also, verify last day worked (9500 Time Worked).
- PT50 to ensure that employee has enough leave, if requesting to exhaust leave.
- Communicate with the Benefits Representative
- Benefits setup procedures for payment continuation or termination of benefits.

Tips and Tricks:

- Employee is active in the system.
- Time, Benefits, Payroll, State Service and longevity are dependent on entries made for action, reason and infotypes.
- Agency decides if Time (agency wide) is entered by PA (HR Data Maintainer) on IT2001 or Time (Time Administrator) in CAT2.
- Employee should make no time entries while on LOA.
- Time Type 9500 (time worked) shouldn't be used while employee is on LOA.

See the PA Tips and Tricks Job Aid for a fuller listing of Best Practices and Tips & Tricks. The job aid is located on the Training HELP website http://www.osc.nc.gov/training/osctd/help/ in the following folder: *Personnel Administration > Job Aids*.

- The SAP Business Workplace is SAP's inbox and can be accessed by clicking on the **SAP Business Workplace** button, or by entering transaction code **SBWP** in the Command Field.
- The SAP Business Workplace inbox is where all workflow documents will be initiated/requested, and where all workflow documents will arrive for approvers to review and respond.
- In the SAP Business Workplace, workflow documents are SAP messages that are created and read similar to any outside emailing system (MS Outlook, Lotus Notes, etc.).
- For more information on the SAP Business Workplace, including an overview of all Tree Functions (folders, organization of the workplace), see the Job Aid *Business Workplace Overview Tree Functions*.

Access Transaction:

Via Menu Path:	NOTE: Your menu path may contain this custom transaction code depending on your security roles.
Via Transaction Code:	ZPAA076; SBWP; PA40

Procedure



1. Update the following field:

Field Name	Description	Values
Command	White alphanumeric box in upper left corner used to input transaction	Enter value in Command.
	codes	Example: ZPAA076

2. Click the **Enter** button.

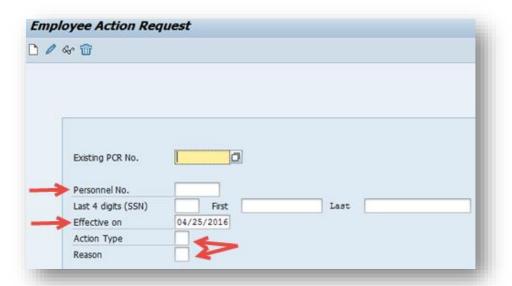


You may want to enter this transaction code in your Favorites folder.

- From the menu at the top of the screen, choose Favorites > Insert Transaction.
- Type in **ZPAA076**.
- Click Enter.

To see the transaction code displayed in front of the link in your favorites from the menu at the top of the screen:

- Choose Extras > Settings.
- Place a check next to **Display Technical Names**.
- Click Enter.



3. Update the following fields:

Field Name	Description	Values
Personnel No.	Unique employee identifier	Enter value in Personnel No.
		Example : 10000114
Effective on	The date the action will be effective on.	Enter value in Effective on.
		Example : 05/01/2016

Action Type	An action is a grouping of activities to perform a specific task. The action will prompt you for the Infotypes required to complete the task.	Enter value in Action Type. Example: Z3
Reason	Reason for the action, such as WC 7 Day Waiting Period	Enter value in Reason. Example : 12

Enter the Personnel Number of the individual to be placed on Leave of Absence. Click **Enter** to retrieve the name of the individual and verify you have the correct Personnel Number.

NOTE: You only enter the SSN and name for New Hires.

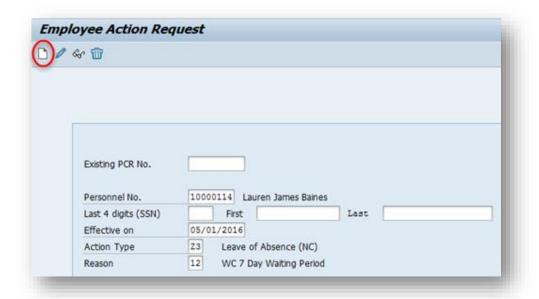
If you need to look up the personnel number, click your cursor in the field and click on the matchcode search button to the right of the field for search options.

4. Click the **Enter** button.

The system defaults the current date, but you may change the date to a day in the past or in the future.

There are several available **Reasons** to choose. For specific information on each reason, view the business process overview section at the beginning of these instructions.

Click Enter and verify the information is correct before proceeding.



5. Click the **Create (F5)** button.

If the information is correct, click **Create** to begin the process.

Leave the **Existing PCR No**. field blank if you are creating a new PCR.

Several fields on this screen are mandatory. The system will not let you continue if you have not provided data for the mandatory fields. If you are unsure which fields are mandatory, click Enter, and the system will prompt you for information in the mandatory fields.

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CR Number ersonnel Num ast 4 digits(SS ffective on		10000114 Lauren Jar 05/01/2016	nes Baines Chng		Action Reaso		eave of Absence (NC) /C 7 Day Walting Period
	CURR	£			PROP	ns	
Pers.Area	4601	Natural and Cultural Re	esources	Pers, Area	4601	7. D. W	Cultural Resources
Subarea	NC01	7day Norm		Subarea	NC01	7day Norm	
EE Group	A	SPA Employees		EE Group	A	SPA Employ	ees
EE Subgroup	B1	FT S-FLSAOT Perm		EE Subgrp	B1	FT S-FLSAO	T Perm
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6. Update the following field:

Field Name	Description	Values
Annual Salary	Employee's annual basic pay	Enter value in Annual Salary
		Example: 35,000

Enter the salary information in the Annual Salary or Hourly Salary field. Click Enter to validate the data. No Basic Pay record is created for LOA Action but you must enter the salary on the PCR.

7. Click the **Enter** button.

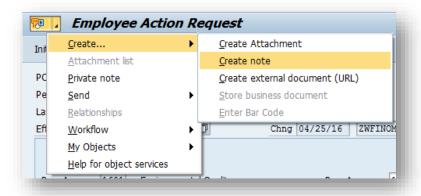
8. Click the **Save (Ctrl+S)** button.

Click Save to save the data and receive a PCR number. The PCR has not been submitted to workflow yet.



9. Click the **Enter** button.

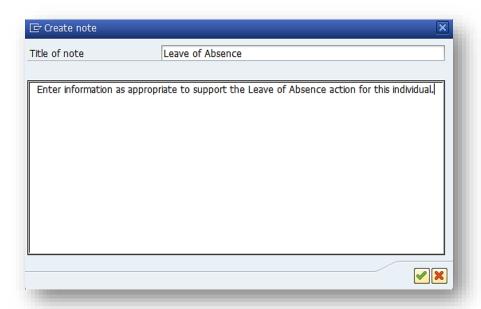
You may save this information as many times as you like, each time you will receive a confirmation of the Save. You will not be able to create a note attachment until you have saved it at least once. If you have already submitted the PCR to workflow, you will not be able to change the details, nor save any new information, only display the existing details.



- 10. Click the **Services for Objects** button.
- 11. Click **Create... >> Create note** from the drop-down list on the menu.

You may enter any information that would be useful to the approvers downstream using the notes area or attachment area. If you just need to type some information or copy and paste from an email, create a note. If you want to add a document as an attachment, use the attachment area.

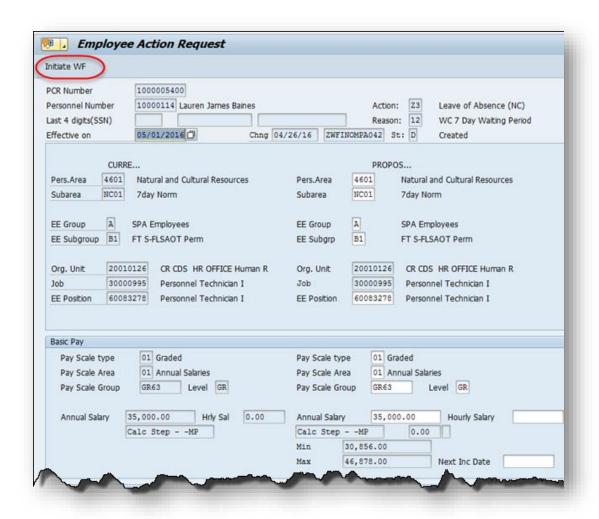
Follow the OSHR or agency-specific guidelines on notes and attachments to be added.



12. Update the following fields:

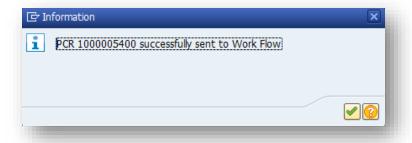
Field Name	Description	Values
Title of note	The short text to act as the title of the attachment	Enter value in Title of note.
		Example : Leave of Absence
Long text	An open text field	Enter value in long text.
		Example : appropriate information

13. Click the **(Enter)** button.

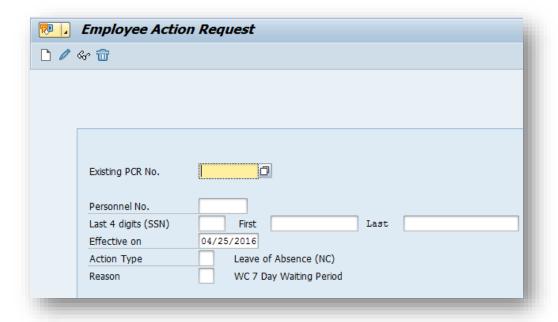


- 14. Click the **Enter** w button.
- 15. Click the **Save (Ctrl+S)** button.
- 16. Click the **Initiate WF** Initiate WF button.

After you select the Initiate Workflow button to send the Leave of Absence Action through the approval process, no changes can be made unless the PCR is rejected at any stage and sent back to you (the initiator/requestor).



17. Click the **(Enter)** button.



NOTE: To view the PCR, including notes and/or attachments, see the *Display PCR Job Aid* located on the Training HELP website http://www.osc.nc.gov/training/osctd/help/ in the *Personnel Administration > Job Aids* folder.

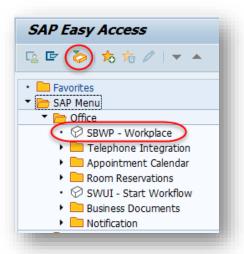
- 18. Click the **Back (F3)** described button.
- 19. The Initiate Leave of Absence Action is complete.

After Workflow Approvals have been received, proceed with the Complete Leave of Absence Action process.

Instructions for Completing The Action

Access Transaction:

Via Menu Path:	Office >> SBWP – Workplace
Via Transaction Code:	SBWP, PA40

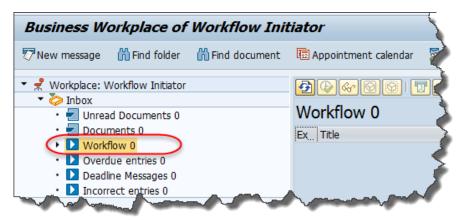


20. Click the **SAP Business Workplace (Ctrl+F12)** button.

These instructions assume you have already initiated the Leave of Absence Personnel Change Request (PCR) in workflow, and you have an approved PCR ready to be processed as a Leave of Absence in the system.

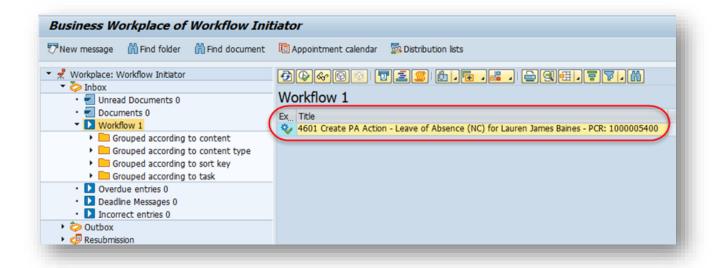


Option: You can also click the button for the SAP Business Workplace inbox. It is located just above the SAP Easy Access Favorites folders as depicted in the screen capture above.

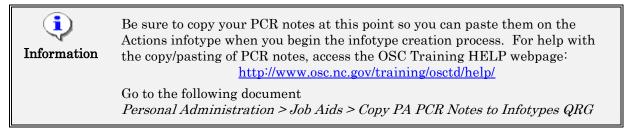


21. Select Inbox >> Workflow.

Title: LOA – Workers' Compensation
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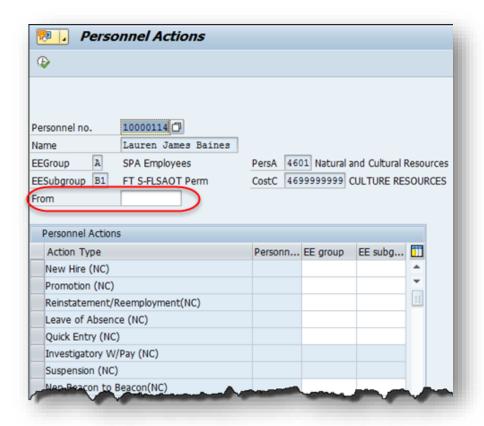
22. Single-click to select the PCR 4601 Create PA Action - Leave of Absence (NC) for Lauren James Baines - PCR: 1000005400 row.



- 24. After you have copied the PCR notes, use one of the following methods to execute the PCR.
 - Double-click on the PCR row.

--OR--Click the **Execute (F8)** button.

A list of your approved (or rejected) PCR's are listed on the right side of the screen. Select the PCR to be processed and click Execute (or double-click the PCR). You may view the PCR details and/or Workflow Tracker details prior to executing the PCR if desired. Once the PCR is executed the Leave of Absence action will be launched.



25. Update the following field:

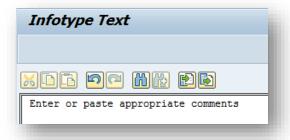
Field Name	Description	Values
From	Effective date of the personnel action	Enter value in From.
		Example : 05/01/2016

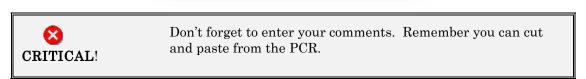
- 26. Highlight Leave of Absence (NC) action type.
- 27. Click the **Execute (F8)** button.

The effective date is the date the Leave of Absence will go into effect. This date must match the date on the approved PCR.



28. Click Edit, >> Maintain text to add your comment based on agency or OSHR Policy/Guidelines.





29. Click the **Enter** wbutton.

Title: LOA – Workers' Compensation
Transaction: ZPAA076 / SBWP / PA40

A Record valid from 01/01/2008 to 12/31/9999 delimited at end

The system will provide a yellow warning message informing you the existing record will be delimited. Click Enter to go past this warning message.

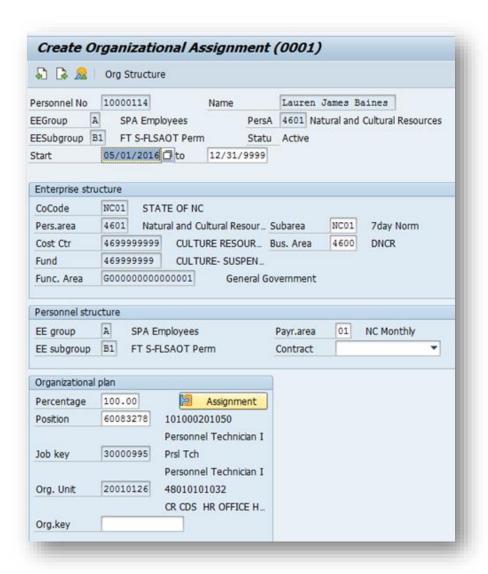
Notice at the top of this screen the title includes the word "Copy". This action takes the original action and makes a copy of it, delimiting the previous record and saving the new record. The word "Create" in the title indicates that this infotype is being created on this person's record for the first time.

A Person and position have different employee groups/subgroups

When the employee subgroup is different from the position employee subgroup you will receive a warning message. Click **Enter** to continue.

Best practice is to review all data, and click Enter to allow the system to validate the data.

- 30. Click the **Enter** button.
- 31. Click the **Save (Ctrl+S)** button.

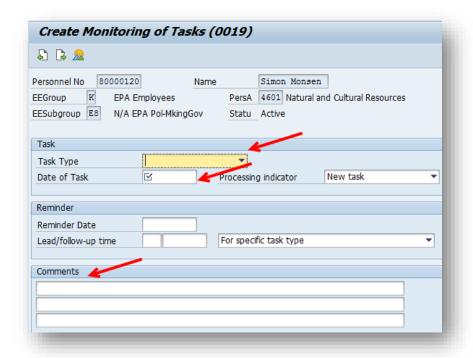


32. Click the **Enter** button.

Enter the Contract if required. The Contract key identifies eligibility for Medicare, less than 5 yrs for STD, and the Rehire of Retiree statuses.



33. Click the **Save (Ctrl+S)** button.



34. Update the following fields:

Field Name	Description	Values
Task Type	Select appropriate task type from list	Select task type
		Example: Workers Comp (7 days)
Date of Task	Date on which the task occurs	Enter value in Date of Task.
		Example : 05/07/2016
Comment	Additional information about an item	Enter value in Comment.
		Example: Create next LOA WC Action

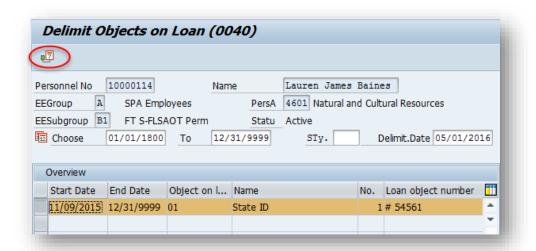
BEST BUSINESS PRACTICE: Monitoring of Tasks infotype can be used to monitor the end of the 2-year Salary Continuation by entering a date 2 years out from the first day the employee was placed out by the treating physician.

NOTE: You may need to create additional IT0019's via PA30. You can run either the Date Monitoring report S_PH0_48000450 or BI Report – B0099 – Employee Deadline Dates. Managers can view for their employees via MSS.



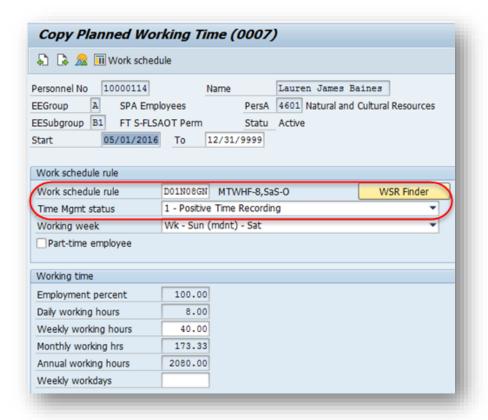
Monitoring of Tasks			
Date	Reminder	Task	
5/8/2016	4/8/2016	Credential Verifica	
3/7/2016	2/7/2016	Military	
	Date 5/8/2016	Date Reminder 5/8/2016 4/8/2016	

- 35. Click the **Enter** wbutton.
- 36. Click the **Save (Ctrl+S)** button.



- 37. Highlight and click the 11/09/2015 row.
- 38. Click the **Delimit (Shift+F1)** button

Either skip or delimit depending upon whether or not (1) your agency uses this infotype (2) your agency requires employees to return items while out on leave, or (3) the employee returned items if required to do so.



39. Update the following fields:

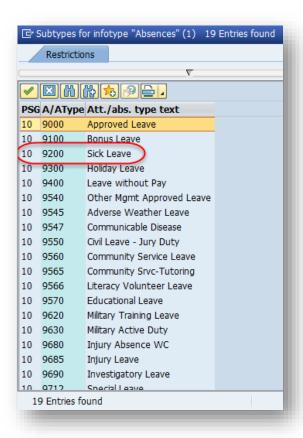
Field Name	Description	Values
Work Schedule Rule	A pattern of scheduled work days and scheduled non-work days.	Enter Work schedule rule
	Solication work adjo.	Example: D01N08GN
Time Mgmt status	Used in Time Evaluation processing	Enter value
		Example : Positive Time Recording

All full-time employees **must** be on a 5-day 8-hour per day work schedule. The easiest way to accomplish this is to use **D01N08GN**. **All employees, whether full-time or part-time, must be positive time recording**.

For part-time employees, select an equivalent work schedule M-F. Example – PT EE 36 hrs equivalent schedule would be $5 \times 7.2 = \text{WSR DD9N1001}$

A 28-day employee will remain on the 28-day working week as long as they are exhausting leave. The working week should be changed to the normal agency specific working week on the 1st day they use LWOP. The work schedule rule is still changed to **D01N08GN**.

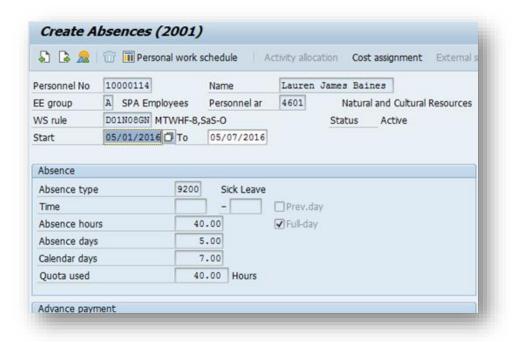
- 40. Click the **Enter** button.
- 41. Click the **Save (Ctrl+S)** 🗏 button.



- 42. Select the Sick Leave code in the list box.
- 43. Click the **Enter** w button.

If the employee has requested to use leave while on LOA-WC, select the appropriate leave type from the list to indicate if the employee is to receive pay and, if so, from which type. (See Workers Comp guidelines for appropriate amount of leave that can be exhausted.)

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44. Update the following field:

Field Name	Description	Values
Start Date	Beginning date of the specified date range	Enter Date Value
		Example: 05/01/2016
To Date	Reflects the number of hours of leave the employee wants to use (or for code	Enter Date Value
	9400 (LWOP) if unpaid leave).	Example: 05/07/2016

The Absences infotype only displays if you selected a leave type from the subtype for Absences popup.

The Absences infotype (2001) indicates the number of hours the employee wants to use for leave and deducts from the leave quotas as applicable. (see State policy regarding accrual and longevity exceptions for Workers" Comp Leave) Once you enter the date and hit enter the system will automatically calculate the number of absence hours and days, these numbers default based on the work schedule rule on IT0007. The dates that are used on the infotype:

- The "start date" should automatically pre-populate based on the effective date of the LOA
 Action.
- Enter the" to date" to reflect the number of hours of leave the employee wants to exhaust. (Never enter 12/31/9999 as the "to date".)



Using leave accrued while out on leave: If an employee wants to use the time that was accrued while he or she was out on paid leave, you will have to create a new IT2001 via PA30 in order to enter the new leave time.

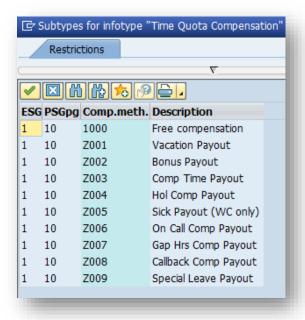
NOTE: An agency can make an agency-wide (not individual user) decision that LOA leave can either be entered on a timesheet by the Time Administrator or by HR on IT2001. The agency must be consistent across all employees for the entire agency. Because the OSC HR/Payroll system is integrated, if the hours are entered on the Absences infotype 2001, they are processed during the next time evaluation. **Do not enter Time via CATs.**

Absences (2001) Example with Holidays - see PA420 Leave of Absence Student Guide



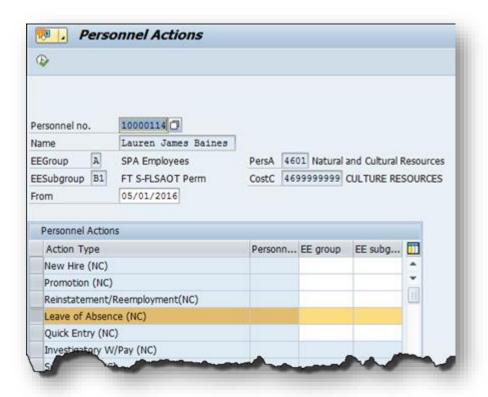
Best Business Practice: Create IT2001 to exhaust leave on a weekly basis rather than the entire LOA period.

- 45. Click the **Enter** button.
- 46. Click the **Save (Ctrl+S)** \blacksquare button.
- 47. Select the Vacation Payout code in the list box.

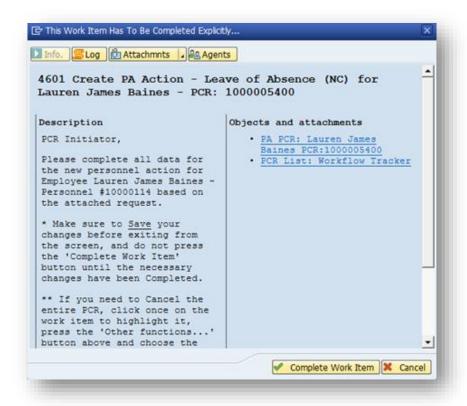


48. Click the **Close** button.

Employee is not eligible to be paid out.

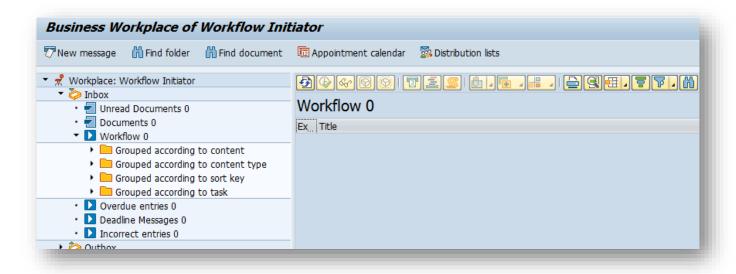


49. Click the **Back (F3)** doubtton.



50. Click the **Complete Work Item** Complete Work Item button.

Only once all of the infotypes screens within the action have been processed and the system has returned you to the main screen will this Complete button be visible. Now you may complete the PCR in workflow.



51. Click the **Back (F3)** described button.

You may remain in this SAP Business Workplace and process additional PCR's, or click the Back to return to the main SAP screen.

The Leave of Absence Action Workers' Compensation is complete, but we recommend reviewing via PA20 all infotypes that have been processed.

Change Record

Change Date: 4/28/16	Changed by: Winnie Creech
Changes:	Changed steps and screen captures due to Workers Comp LOA details

Additional Resources

Training HELP website: http://www.osc.nc.gov/training/osctd/help/

Other BPPs	Training HELP website > BPPs folder
	Reinstatement/Reemployment Action from LOA
Checklists	Training HELP website > Job Aids folder
	LOA and Reinstatement Checklist – Workers' Compensation
Student Guides	Training HELP website > Student Guides folder
	PA420 – Leave of Absence
Job Aids	Training HELP website > PA > Job Aids folder
	Monitoring of Tasks
	LOA Requirements
	Worker's Compensation BEACON Action Codes & Reasons Summary Chart